

**TABLE 20: Level of Satisfaction with School's Services and Academic Resources**

GRADUATING STUDENTS, BATCH=All, YEAR=2024 - 2025, TERM=All

SCHOOL: Garrett-Evangelical Theological Seminary

| By Degree Program                             |        |      |         |      |         |      |            |      |        |      |
|---|--------|------|---------|------|---------|------|------------|------|--------|------|
| Level of Satisfaction                         | MDiv   |      | Prof MA |      | Acad MA |      | All Others |      | Total  |      |
|   | N = 16 |      | N = 4   |      | N = 2   |      | N = 3      |      | N = 25 |      |
|   | Avg    | S.D. | Avg     | S.D. | Avg     | S.D. | Avg        | S.D. | Avg    | S.D. |
| Accessibility of faculty                      | 4.3    | 0.8  | 4.0     | 1.0  | 5.0     | 0.0  | 4.0        | 0.0  | 4.3    | 0.8  |
| Quality of teaching                           | 4.6    | 0.6  | 4.5     | 0.5  | 5.0     | 0.0  | 4.3        | 0.5  | 4.6    | 0.6  |
| Class size                                    | 4.6    | 0.5  | 4.5     | 0.5  | 5.0     | 0.0  | 4.7        | 0.5  | 4.6    | 0.5  |
| Ease in scheduling required courses           | 3.9    | 1.2  | 3.8     | 1.6  | 4.0     | 1.0  | 4.3        | 0.5  | 3.9    | 1.2  |
| School website and internet-based resources   | 3.9    | 0.8  | 4.5     | 0.9  | 4.5     | 0.5  | 4.3        | 0.5  | 4.1    | 0.8  |
| School's technology (IT) infrastructure       | 3.4    | 1.2  | 3.8     | 0.4  | 4.5     | 0.5  | 4.3        | 0.5  | 3.7    | 1.0  |
| Access to library collection                  | 4.0    | 0.7  | 3.5     | 0.5  | 4.0     | 1.0  | 4.3        | 0.5  | 4.0    | 0.7  |
| Adequacy of library collection                | 4.1    | 0.8  | 3.8     | 0.8  | 5.0     | 0.0  | 4.3        | 0.5  | 4.2    | 0.8  |
| Writing and research support                  | 4.3    | 0.8  | 3.5     | 1.1  | 5.0     | 0.0  | 4.0        | 0.0  | 4.2    | 0.9  |
| Accessibility of administrative/staff support | 4.0    | 1.2  | 4.5     | 0.9  | 5.0     | 0.0  | 4.0        | 0.0  | 4.2    | 1.1  |
| Academic advising                             | 4.6    | 0.6  | 3.8     | 1.1  | 4.0     | 1.0  | 3.0        | 1.0  | 4.3    | 0.9  |
| Spiritual formation                           | 4.2    | 0.7  | 3.8     | 1.1  | 5.0     | 0.0  | 3.5        | 0.5  | 4.1    | 0.8  |
| Career/vocational counseling                  | 3.7    | 1.1  | 2.7     | 1.2  | 3.5     | 0.5  | 0.0        | 0.0  | 3.5    | 1.1  |
| Pastoral care                                 | 3.8    | 0.9  | 3.3     | 1.2  | 2.0     | 1.0  | 0.0        | 0.0  | 3.5    | 1.1  |
| Student debt and/or finance counseling        | 3.9    | 1.3  | 3.3     | 1.2  | 4.0     | 0.0  | 3.0        | 0.0  | 3.7    | 1.2  |
| Extracurricular/cultural activities           | 3.7    | 0.9  | 4.0     | 0.0  | 0.0     | 0.0  | 0.0        | 0.0  | 3.8    | 0.8  |
| Health and wellness program                   | 3.7    | 1.2  | 3.0     | 0.0  | 3.0     | 0.0  | 4.0        | 0.0  | 3.6    | 1.1  |
| Food service                                  | 2.6    | 1.6  | 0.0     | 0.0  | 0.0     | 0.0  | 0.0        | 0.0  | 2.6    | 1.6  |
| Upkeep of campus                              | 3.6    | 1.2  | 0.0     | 0.0  | 5.0     | 0.0  | 0.0        | 0.0  | 3.8    | 1.2  |
| Campus security                               | 3.3    | 1.1  | 0.0     | 0.0  | 5.0     | 0.0  | 0.0        | 0.0  | 3.5    | 1.2  |
| Mental health resources                       | 3.7    | 1.0  | 4.0     | 0.0  | 0.0     | 0.0  | 0.0        | 0.0  | 3.8    | 0.9  |

1 - Very dissatisfied    2 - Somewhat dissatisfied    3 - Neutral    4 - Satisfied    5 - Very satisfied